

Registering body report

03 Jun 2014

RTO Information

NTIS number	3749
Name	National Workplace Training
Street Address	1/18 Business Park Drive
City/town/suburb	Notting Hill
State	VIC
Post code	3168

Learner and employer response

	Learners	Employers
Response count (number)	126	3
Population count (number)	525	26
Response rate (per cent)	24.0	11.5

Learner and employer feedback

Scale	Learners		Employers	
	Average score	Average variation	Average score	Average variation
All scales	78.4	22.2	88.5	15.9
Trainer Quality	83.5	17.5	100.0	0.0
Effective Assessment	79.5	17.7	86.1	12.7
Clear Expectations	79.1	17.2		
Learning Stimulation	74.6	19.3		
Training Relevance	77.2	19.4	85.2	14.0
Competency Development	78.5	18.1	86.7	11.5
Training Resources	76.3	18.8	92.6	12.8
Effective Support	78.4	18.0	85.2	14.0
Active Learning	75.2	17.3		
Overall Satisfaction	80.6	20.8	92.6	6.4

Survey contexts and use

Completion of this section is optional and may be used by the RTO to provide information and an explanation of the data provided.

Information	Explanatory notes
Specific contexts to consider when interpreting survey results	Survey data relates to both classroom and workplace-based delivery for qualifications from Certificate I to Diploma. The number of employer survey responses is low.
Main ways data has been used for	Survey data has been used for continuous improvement of training resources and assessment tools, improving information provided to trainees and employers, assisting in the internal review process for

continuous improvement

new and existing programs and providing feedback to trainers in relation to learner engagement and employer satisfaction to enable professional development.