

# Registering body report

24 Jan 2013

## RTO Information

NTIS number	3749
Name	National Workplace Training
Street Address	1/18 Business Park Drive
City/town/suburb	Notting Hill
State	VIC
Post code	3168

## Learner and employer response

	Learners	Employers
Response count (number)	863	55
Population count (number)	999	98
Response rate (per cent)	86.4	56.1

## Learner and employer feedback

Scale	Learners		Employers	
	Average score	Average variation	Average score	Average variation
All scales	83.9	19.1	90.7	15.6
Trainer Quality	88.3	14.3	93.0	13.0
Effective Assessment	84.9	14.9	90.3	13.5
Clear Expectations	83.8	15.7		
Learning Stimulation	81.4	16.9		
Training Relevance	83.4	15.5	91.0	13.0
Competency Development	83.6	14.8	90.2	13.3
Training Resources	82.5	16.5	88.9	15.0
Effective Support	84.8	14.9	90.1	14.8
Active Learning	78.4	15.3		
Overall Satisfaction	87.9	15.6	92.4	13.4

## Survey contexts and use

Completion of this section is optional and may be used by the RTO to provide information and an explanation of the data provided.

Information	Explanatory notes
Specific contexts to consider when interpreting survey results	Survey data relates to both classroom and workplace-based delivery for qualifications from Certificate II level to Diploma.
Main ways data has been used for continuous improvement	Survey data has been used for continuous improvement in relation to influencing updates to training resources and assessment tools, improving information provided to trainees and employers, assisting in the internal review process for new and existing programs and

providing structured feedback to trainers in relation to learner engagement and employer satisfaction to enable targeted professional/personal development.